# Medicine in the 21st Century: Recommended Essential Geriatrics Competencies for Internal Medicine and Family Medicine Residents

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#### **Abstract**

**Background** Physician workforce projections by the Institute of Medicine require enhanced training in geriatrics for all primary care and subspecialty physicians. Defining essential geriatrics competencies for internal medicine and family medicine residents would improve training for primary care and subspecialty physicians. The objectives of this study were to (1) define essential geriatrics competencies common to internal medicine and family medicine residents that build on established national geriatrics competencies for medical students, are feasible within current residency programs, are assessable, and address the Accreditation Council for Graduate Medical Education competencies; and (2) involve key stakeholder organizations in their development and implementation.

**Methods** Initial candidate competencies were defined through small group meetings and a survey of more than 100 experts, followed by detailed item review by 26 program directors and residency clinical educators from key professional organizations. Throughout, an 8-member working group made revisions to maintain consistency and compatibility among the competencies.

Support and participation by key stakeholder organizations were secured throughout the project.

**Results** The process identified 26 competencies in 7 domains: Medication Management; Cognitive, Affective, and Behavioral Health; Complex or Chronic Illness(es) in Older Adults; Palliative and End-of-Life Care; Hospital Patient Safety; Transitions of Care; and Ambulatory Care. The competencies map directly onto the medical student geriatric competencies and the 6 Accreditation Council for Graduate Medical Education Competencies.

**Conclusions** Through a consensus-building process that included leadership and members of key stakeholder organizations, a concise set of essential geriatrics competencies for internal medicine and family medicine residencies has been developed. These competencies are well aligned with concerns for residency training raised in a recent Medicare Payment Advisory Commission report to Congress. Work is underway through stakeholder organizations to disseminate and assess the competencies among internal medicine and family medicine residency programs.

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#### Introduction

In its landmark report Retooling for an Aging America: Building the Health Care Workforce, the Institute of Medicine (IOM) identified a critical need to expand geriatrics competence among all physicians.1 The IOM noted that older adults currently make up about 12% of the US population yet account for 26% of all physician office visits, 35% of all hospital stays, and 38% of all emergency medical service responses. Regarding physician training, the IOM report noted that although 27 types of medical residency programs (accounting for 70% of trainees) included Accreditation Council for Graduate Medical Education (ACGME) requirements for some form of geriatrics training, the content and extent of such training are highly variable.

In addition to seeing an explosion in the numbers of old and very old people, the early part of the 21st century will see the transformation of the nation's health care delivery system from an approach focused on acute illness to one that recognizes the prevalence of chronic and complex disease.

The June 2009 Medicare Payment Advisory Commission (MedPAC) report to Congress<sup>2</sup> raised concerns that residents are not currently receiving formal instruction and experience that will allow them to function optimally in the new systems of health care delivery.

As the source of all primary care and medical subspecialty physicians who care for adults, internal medicine (IM) and family medicine (FM) residency programs play an essential role in the continuum of training physicians to care for older adults. However, in 2001, only about half of graduating FM and IM residents (48% and 52%, respectively) reported feeling very prepared to care for older adults.3 More recently, in focus groups among medical students and IM residents, trainees perceived training gaps in caring for elderly patients in the areas of (1) recognizing and addressing complex, multifactorial illness; (2) setting priorities and goals for workup and intervention; (3) communication with families and with patients with cognitive disorders; and (4) assessment of a patient for discharge from the hospital.4 These concerns parallel, remarkably, those expressed in the June 2009 MedPAC report<sup>2</sup> related to residency training in care coordination, patient safety (including working with multidisciplinary teams), interpersonal communication with special populations, and work in nonhospital settings.

Despite the importance of expanded training in clinical care of older adults in IM and FM residencies, geriatrics training remains limited. In a 2005 survey of 3-year (IM) residency training programs, fully 30% of programs provided fewer than 4 weeks of clinical instruction specific to geriatrics; and few programs (9%) provided 6 or more weeks of instruction. The crowded 3-year residency curriculum and lack of longitudinal outpatient care were cited by program directors as the most challenging barriers to expanding geriatrics training.5 In a 2004 survey, FM program directors reported a median of only 24 (range, 0-264) half-days of required geriatrics experience. Although geriatrics was rated as the most important curriculum area for a successful program by 53% of program directors, other curriculum demands and faculty time were cited as the most important barriers to expanding geriatrics training.

In recent years, influenced by a series of grants from the Donald W. Reynolds Foundation<sup>7</sup> and the John A. Hartford Foundation,8-10 geriatrics training has been substantially expanded among medical students and residents at many academic institutions<sup>11</sup> in a variety of surgical and related specialties<sup>12</sup> and medical subspecialties.<sup>7,13</sup>

In the context of the IOM recommendations, in May 2009, the American Geriatrics Society (AGS), American Medical Association (AMA), and the Council of Medical Specialty Societies convened a conference that brought together representatives of 13 certifying boards, 21 specialty or subspecialty societies, and members of 6 Residency Review Committees. There was near unanimous agreement that defining, teaching, and assessing physician competence in the care of older adults were essential and that they should occur as a continuum.<sup>14</sup> Basic knowledge and skills essential for all physicians would be integrated into medical student education, and competencies of increasing specificity would be developed for residents, fellows, and practicing physicians. Consistent with this recommendation, in a project beginning in 2007, 26 recommended essential geriatrics competencies that medical students should demonstrate by the beginning of residency have been defined.15

The recent activity in geriatrics education for physicians in all disciplines, the IOM recommendations, and the development of minimal competencies for medical students provide an opportunity to establish essential competencies in geriatrics for all physicians entering primary care practice or medical subspecialty training. This paper describes the process and outcome of a project to define a set of essential competencies related to the care of older adults by IM and FM residents.

#### Methods

In late 2007, a group of academic educators and geriatricians from IM and FM involved in geriatrics curriculum development organized to define essential competencies in geriatrics. The primary goal of the project was to define a set of competencies in the care of older adults that are minimal (ie, not intended to be comprehensive) and essential (applicable to all IM and FM residents, regardless of future career path). Although "competency" has been applied with a variety of implied or explicit definitions in medical education, competency was defined for this project as specific behaviors that are evidence based, rooted in clinical outcomes that matter for patients, observable, and can be assessed during patient care.

Specifically, the competencies would: (1) be unique to the care of older patients (ie, not general competencies), (2) be feasible within the structure of current residency programs, and (3) be endorsed and adopted by key stakeholder organizations and residency programs. Moreover, the competencies should: (1) constitute a uniform expectation for all graduating residents, (2) build on the recently established national competencies for medical students, (3) be assessable, and (4) address the ACGME competencies. To focus on performance in clinical contexts, and to be compatible with the medical student competencies, the IM/FM competencies complete the sentence: "The graduating IM or FM resident, in the context of a specific older patient scenario (real or simulated), must be able to..."

At the outset of the project, contact was made with and support solicited from a number of stakeholder organizations. Unrestricted funding support for the project (without implying organizational endorsement of the final product) was provided by the AMA, the American Board of Family Medicine Foundation, the AGS, and the Society of General Internal Medicine (SGIM). Leaders within the American Board of Internal Medicine and the Association of Program Directors of Internal Medicine (APDIM) were also supportive of the work.

The project took place in 4 stages. First, after completing a review of existing published curricula, <sup>16–20</sup> the working group of 8 academic educators reviewed a list of 52 clinical competency content areas related to older persons that had been developed for the medical student project (eg, "malnutrition," "sleep disorders," "functional assessment"). The list was designed to capture all clinical areas important in caring for older patients. The 52 content areas were used as triggers to identify 7 domains that: (1) were useful as an organizing framework for defining specific competencies, (2) were directly relevant to the practice demands of graduating residents, and (3) reflected the current teaching context of IM and FM residencies.

At a 2008 meeting involving approximately 100 geriatrics educators from 36 academic institutions and sponsored by the D. W. Reynolds Foundation (www. dwreynolds.org), 8 groups of 10 to 15 geriatrics educators defined 3 to 6 competencies for each domain. One domain (Complex and chronic illness(s) in older adults) was divided among 2 groups focusing on clinical care and communication, respectively, because of its complexity. The result was a candidate set of 46 competencies. All 100 conference attendees then rated the relative importance of and provided comments on each of the 46 competencies using a web-based survey. Based on these results, redundant or overlapping competencies were combined, and wording of several competencies was modified by the working group

to increase the specificity of terms and emphasize observable behaviors, resulting in 40 competencies.

Third, an expert panel of 26 faculty members was convened, whose members had experience in teaching residents or directing IM or FM residency programs but whose career focus was *not* geriatrics. A total of 3 to 7 panel members were recruited from the membership and with the assistance of each of 5 organizations: the Association of Family Medicine Residency Directors, the APDIM, the Society of Teachers of Family Medicine, the SGIM, and the AGS. Using a web-based survey, each of the 40 competencies was independently rated by the panel members as either "essential," "desirable," or "neither" for a resident to master before the end of residency. Respondents also provided written comments on the focus, wording, and relevance of the competencies to residency training. Of the 26 faculty members, 13 identified their primary discipline as IM, 12 as FM, and 1 as geriatrics.

Based on the results of the expert panel ratings and comments, the number of competencies was reduced by the working group, with a goal of arriving at 20 to 25 competencies. Competencies rated as "essential" by 11 or more of both the 13 IM and 12 FM reviewers were accepted (18 items), and competencies rated as "essential" by fewer than 8 of both the IM and FM reviewers were eliminated (6 items) or modified to address reviewers' concerns (2 items). The remaining 14 competencies, rated as "essential" by at least 9 reviewers from one (5 items) or both (9 items) groups of reviewers, were accepted (5 items), reworded (5 items), incorporated into other competencies (1 item), or eliminated (3 items) based on reviewers' comments. Finally, the competencies were reviewed by 12 residency program directors and teaching faculty from the home institutions of working group members for sensibility and suggestions on wording to convey content.

### Results

Seven domains were identified for the essential IM/FM geriatric competencies: Medication management; Cognitive, affective, and behavioral health; Palliative and end-of-life care; Hospital patient safety; Complex or chronic illness(es) in older adults; Transitions of care; and Ambulatory care. The first 4 of these relate directly to similar domains in the medical student geriatrics competencies.<sup>4</sup> The last 3 reflect clinical areas critical to residency training, each of which builds on several of the other student domains, ie, Self-care capacity; Health care planning and promotion; Atypical presentation of disease; and Falls, balance, and gait disorders.

A total of 14 of the 40 competencies reviewed by the nongeriatrician expert panel were eliminated or combined with other competencies. Specifically, 5 competencies were combined with other, related competencies (eg, skills related to transfers to and from the hospital, or to care of hospitalized patients); 4 competencies were deemed not

TABLE 1

INTERNAL MEDICINE (IM) AND FAMILY MEDICINE (FM) RESIDENT COMPETENCIES SHOWING ACCREDITATION COUNCIL FOR GRADUATE MEDICAL EDUCATION (ACGME) CORE COMPETENCIES AND RELATED MEDICAL STUDENT COMPETENCIES

IM-FM Domains and Competencies	ACGME Competency <sup>21</sup>	Medical Student Competency ( <i>Domain, Number</i> ) <sup>15</sup>
MEDICATION MANAGEMENT		
1. Prescribe appropriate drugs and dosages considering: (1) age-related changes in renal and hepatic function, body composition, and central nervous system sensitivity; (2) common side effects in light of a patient's comorbidities, functional status, and other medications; and (3) drug-drug interactions.	Patient Care, Medical Knowledge	Explain effect of age-related changes on drug selection and dose based on knowledge of age-related changes in renal and hepatic function, body composition, and central nervous system sensitivity. (Medication management, 1)
2. When prescribing drugs that present high risk for adverse events and interactions (these medications include, but are not limited to, coumadin, nonsteroidal anti-inflammatory drugs, opioids, digoxin, insulin, strongly anticholinergic drugs, and psychotropic drugs), discuss and document the rationale for their use, alternatives, and ways to decrease side effects.	Patient Care, Medical Knowledge	Identify medications, including anticholinergic, psychoactive, anticoagulant, analgesic, hypoglycemic, and cardiovascular drugs that should be avoided or used with caution in older adults, and explain the potential problems associated with each. (Medication management, 2)
3. Periodically review patient's medications (including medications prescribed by other physicians, over-the-counter and complementary and alternative medicines) with the patient and/or caregiver to assess adherence; eliminate ineffective, duplicate, and unnecessary medications; and ensure that all medically indicated pharmacotherapy is prescribed.	Patient Care, Medical Knowledge, Interpersonal and Communication Skills, Systems-Based Practice	Document a patient's complete medication list, including prescribed, herbal, and overthe-counter medications, and for each medication provide the dose, frequency, indication, benefit, side effects, and an assessment of adherence. (Medication management, 3)
COGNITIVE, AFFECTIVE, AND BEHAVIORAL HEALTH		
4. Appropriately administer and interpret the results of at least one validated screening tool for each of the following: delirium, dementia, depression, and substance abuse.	Patient Care, Medical Knowledge	Perform and interpret a cognitive assessment in older patients for whom there are concerns regarding memory or function. (Cognitive and behavioral disorders, 7)
5. Recognize delirium as a medical urgency, promptly evaluate, and treat underlying problem.	Patient Care, Medical Knowledge	Compare and contrast among the clinical presentations of delirium, dementia, and depression. (Cognitive and behavioral disorders, 4)  In an older patient with delirium, urgently initiate a diagnostic workup to determine the root cause (etiology). (Cognitive and behavioral disorders, 6)
6. Evaluate and formulate a differential diagnosis and workup for patients with changes in affect, cognition, and behavior (agitation, psychosis, anxiety, apathy).	Patient Care, Medical Knowledge	Formulate a differential diagnosis and implement initial evaluation in a patient who exhibits delirium, dementia, or depression. (Cognitive and behavioral disorders, 5)
7. In patients with dementia and/or depression, initiate treatment and/or refer as appropriate.	Patient Care, Medical Knowledge	
COMPLEX OR CHRONIC ILLNESS(ES) IN OLDER ADULTS		
8. Identify and assess barriers to communication, such as hearing and/or sight impairments, speech difficulties, aphasia, limited health literacy, and cognitive disorders. When present, demonstrate ability to use adaptive equipment and alternative methods to communicate (eg, with the aid of family/friend, caregiver).	Patient Care, Interpersonal and Communication Skills	Assess and describe baseline and current functional abilities in an older patient by collecting historical data from multiple sources, making sure to include instrumental activities of daily living and activities of daily living, and performing a confirmatory hearing and vision examination. (Self-care capacity, 9)

#### TABLE 1 CONTINUED

IM-FM Domains and Competencies	ACGME Competency <sup>21</sup>	Medical Student Competency (Domain, Number) <sup>15</sup>
9. Determine whether an older patient has sufficient capacity to give an accurate history, make decisions, and participate in developing the plan of care.	Patient Care, Interpersonal and Communication Skills	Perform and interpret a cognitive assessment in older patients for whom there are concerns regarding memory or function. (Cognitive and behavioral disorders, 8)
10. In evaluating adults with undifferentiated illness, generate differential diagnoses that include diseases that often present atypically in older adults (eg, acute coronary syndromes, acute abdomen, urinary tract infection, and pneumonia).	Patient Care, Medical Knowledge	Generate a differential diagnosis based on recognition of the unique presentations of common conditions in older adults, including acute coronary syndrome, dehydration, urinary tract infection, acute abdomen, and pneumonia. (Atypical presentation of disease, 18)
11. Consider adverse reactions to medication in the differential diagnosis of new symptoms or geriatric syndromes (eg, cognitive impairment, constipation, falls, incontinence).	Patient Care, Medical Knowledge	Identify medications, including anticholinergic, psychoactive, anticoagulant, analgesic, hypoglycemic, and cardiovascular drugs, that should be avoided or used with caution in older adults, and explain the potential problems associated with each. (Medication management, 2)
12. Demonstrate understanding of the major agerelated changes in physical and laboratory findings during diagnostic reasoning (eg, S4 does not reflect congestive heart failure, pulse increase less common with orthostasis, pO2 declines with age, abdominal pain may be less severe).	Patient Care, Medical Knowledge	Identify at least 3 physiologic changes of aging for each organ system and their effects on the patient, including their contribution to homeostenosis (the agerelated narrowing of homeostatic reserve mechanisms). (Atypical presentation of disease, 17)
13. Discuss and document advance care planning and goals of care with all patients with chronic or complex illness, and/or their surrogates.	Patient Care, Interpersonal and Communication Skills, Professionalism, Systems-Based Practice	Define and differentiate among types of code status, health care proxies, and advance directives in the state where one is training. (Health care planning and promotion, 14)
14. Develop a treatment plan that incorporates the patient's and family's goals of care, preserves function, and relieves symptoms.	Patient Care, Interpersonal and Communication Skills, Professionalism, Systems-Based Practice	Accurately identify clinical situations where life expectancy, functional status, patient preference, or goals of care should override standard recommendations for treatment in older adults. (Health care planning and promotion, 16)
		Develop a preliminary management plan for patients presenting with functional deficits, including adaptive interventions and involvement of interdisciplinary team members from appropriate disciplines, such as social work, nursing, rehabilitation, nutrition, and pharmacy. (Self-care capacity, 10)
PALLIATIVE AND END-OF-LIFE CARE		
15. In patients with life-limiting or severe chronic illness, assess pain and distressing nonpain symptoms (dyspnea, nausea, vomiting, fatigue) at regular intervals and institute appropriate treatment based on their goals of care.	Patient Care, Interpersonal and Communication Skills	Assess and provide initial management of pain and key nonpain symptoms based on patient's goals of care. ( <i>Palliative care, 19</i> )
		Identify the psychological, social, and spiritual needs of patients with advanced illness and their family members, and link these identified needs with the appropriate interdisciplinary team members. ( <i>Palliative care, 20</i> )
16. In patients with life-limiting or severe chronic illness, identify with the patient, family, and care team when goals of care and management should transition to primarily comfort care.	Patient Care, Interpersonal and Communication Skills, Professionalism, Systems-Based Practice	Present palliative care (including hospice) as a positive, active treatment option for a patient with advanced disease. ( <i>Palliative care, 21</i> )

TABLE 1 CONTINUED		
IM-FM Domains and Competencies	ACGME Competency <sup>21</sup>	Medical Student Competency (Domain, Number) <sup>15</sup>
HOSPITAL PATIENT SAFETY		
17. As part of the daily physical exam of all hospitalized older patients, assess and document whether delirium is present.	Patient Care, Medical Knowledge	Compare and contrast among the clinical presentations of delirium, dementia, and depression. (Cognitive and behavioral disorders, 4)
18. In hospitalized medical and surgical patients, evaluate—on admission and on a regular basis—for fall risk, immobility, pressure ulcers, adequacy of oral intake, pain, new urinary incontinence, constipation, and inappropriate medication prescribing, and institute appropriate corrective measures.	Patient Care, Medical Knowledge	Identify potential hospital care for elders for all older adult patients (including immobility, delirium, medication side effects, malnutrition, pressure ulcers, procedures, perioperative and postoperative periods, transient urinary incontinence, and hospital-acquired infections) and identify potential prevention strategies. (Hospital care for elders, 22)
		Conduct a surveillance examination of areas of the skin at high risk for pressure ulcers and describe existing ulcers. (Hospital care for elders, 26)
19. In hospitalized patients with an indwelling bladder catheter, discontinue or document indication for use.	Patient Care	Explain the risks, indications, alternatives, and contraindications for indwelling (Foley) catheter use in the older adult patient. (Hospital care for elders, 23)
20. Before using or renewing physical or chemical restraints on geriatric patients, assess for and treat reversible causes of agitation (eg, use of irritating tethers [including monitor leads, blood pressure cuff, pulse oximeter, intravenous lines and indwelling bladder catheters], untreated pain, alcohol withdrawal, delirium, ambient noise). Consider alternatives to restraints, such as additional staffing, environmental modifications, and presence of family members.	Patient Care, Medical Knowledge, Professionalism, Systems-Based Practice	Explain the risks, indications, alternatives, and contraindications for physical and pharmacological restraint use. (Hospital care for elders, 24)  Develop an evaluation and nonpharmacologic management plan for agitated demented or delirious patients. (Cognitive and behavioral disorders, 8)
TRANSITIONS OF CARE		
21. In planning hospital discharge, work in conjunction with other health care providers (eg, social work, case management, nursing, physical therapy) to recommend appropriate services based on: (1) the clinical needs, personal values, and social and financial resources of the patients and their families (eg, symptom and functional goals in the context of prognosis, care directives, home circumstances, and financial resources); and (2) the patient's eligibility for community-based services (eg, home health care, day care, assisted living, nursing home, rehabilitation, or hospice).	Patient Care, Interpersonal and Communication Skills, Systems-Based Practice	Communicate the key components of a safe discharge plan (eg, accurate medication list, plan for follow-up), including comparing/contrasting potential sites for discharge. (Hospital care for elders, 25)  Develop a preliminary management plan for patients presenting with functional deficits, including adaptive interventions and involvement of interdisciplinary team members from appropriate disciplines, such as social work, nursing, rehabilitation, nutrition, and pharmacy. (Self-care capacity, 10)  Identify and assess safety risks in the home
		Identify and assess safety risks in the home environment, and make recommendations to mitigate these. (Self-care capacity, 11)

#### TABLE 1 CONTINUED

IM-FM Domains and Competencies	ACGME Competency <sup>21</sup>	Medical Student Competency (Domain, Number) <sup>15</sup>
22. In transfers between the hospital and skilled nursing or extended-care facilities, ensure that: (1) for transfers to the hospital, the caretaking team has correct information on the acute events necessitating transfer, goals of transfer, medical history, medications, allergies, baseline cognitive and functional status, advance care plan, and responsible primary care physician; and (2) for transfers from the hospital, a written summary of hospital course be completed and transmitted to the patient and/or family caregivers as well as the receiving health care providers that accurately and concisely communicates evaluation and management, clinical status, discharge medications, current cognitive and functional status, advance directives, plan of care, scheduled or needed follow-up, and hospital physician contact information.	Patient Care, Interpersonal and Communication Skills, Professionalism, Systems-Based Practice	Assess and describe baseline and current functional abilities in an older patient by collecting historical data from multiple sources, making sure to include instrumental activities of daily living and activities of daily living, and performing a confirmatory hearing and vision examination. (Self-care capacity, 9)
AMBULATORY CARE		
23. Annually screen all ambulatory elders for falls or fear of falling. If positive, assess gait and balance instability, evaluate for potentially precipitating causes (medications, neuromuscular conditions, and medical illness), and implement interventions to decrease risk of falling.	Patient Care, Medical Knowledge	Ask all patients older than 65 years, or their caregivers, about falls in the last year, watch the patient rise from a chair and walk (or transfer), then record and interpret the findings. (Falls, 12)  In a patient who has fallen, construct a differential diagnosis and evaluation plan that addresses the multiple etiologies identified by history, physical examination, and functional assessment. (Falls, 13)
24. Detect, evaluate, and initiate management of bowel and bladder dysfunction in community-dwelling older adults.	Patient Care, Medical Knowledge	Identify potential hospital care for elders for all older adult patients (including immobility, delirium, medication side effects, malnutrition, pressure ulcers, procedures, perioperative and postoperative periods, transient urinary incontinence, and hospital-acquired infections), and identify potential prevention strategies. (Hospital care for elders, 22)
25. Identify older persons at high safety risk, including unsafe driving or elder abuse/neglect, and develop a plan for assessment or referral.	Patient Care, Medical Knowledge, Professionalism, Systems-Based Practice	Identify and assess safety risks in the home environment, and make recommendations to mitigate these. (Self-care capacity, 11)
26. Individualize standard recommendations for screening tests and chemoprophylaxis in older patients based on life expectancy, functional status, patient preference, and goals of care.	Patient Care, Medical Knowledge, Professionalism, Systems-Based Practice	Accurately identify clinical situations where life expectancy, functional status, patient preference, or goals of care should override standard recommendations for screening tests in older adults. (Health care planning and promotion, 15)

specific to geriatrics (eg, perioperative assessment; patient counseling skills); 2 were too advanced to be deemed minimal and essential for all residents (related to managing behavioral complications of dementia and prescribing psychotropic medications); 2 were too complex or ambiguous to be behaviorally specific and assessable (related to identifying, assessing, and managing or referring patients with substance abuse problems; and critically applying literature to older patients); and 1 was deemed not feasible in all IM programs (related to providing care in

nursing homes and at home). The review of the 26 competencies by 12 program directors and residency teachers resulted in only minor wording changes.

TABLE 1 depicts the final set of 26 competencies in the first column. These have been mapped to related ACGME Core Competencies<sup>21</sup> (second column) and to the corresponding medical student competencies<sup>4</sup> (third column).

In TABLE 2, the IM/FM resident and medical student competencies are linked to the areas of training identified in

TABLE 2

## GERIATRICS COMPETENCIES ALIGNED WITH RESIDENCY REFORM PRIORITY AREAS FROM THE MEDICARE PAYMENT **ADVISORY COMMISSION (MEDPAC)**

MedPAC Priority Area for Residency Reform² (Selected)	Focus of Selected Student and Resident Geriatric Competencies	Internal Medicine-Family Medicine Competency	Medical Student Competency
Patient safety	Medication management, including adverse reactions and prescribing for older adults	Medication management 1–3 Complex/chronic 11	Medication management 1–3
	Delirium identification and treatment	Cognitive/behavioral 4, 5	Cognitive/behavioral 4, 6
	Atypical presentations of disease	Complex/chronic 10–12	Atypical presentation 17, 18
	Hospital patient safety (delirium, fall risk, immobility, pressure ulcers, adequacy of oral intake, pain, new urinary incontinence, constipation, and inappropriate medication prescribing, use of Foley catheters and restraints)	Hospital patient safety 17–20	Hospital care for elders 22–24, 26 Cognitive/behavioral 8
	Home safety, functional ability, fall risk	Complex/chronic 14, 18 Ambulatory care 23	Falls, balance, gait 12, 13 Self-care capacity 9–11
	Unsafe driving, elder abuse/neglect	Ambulatory care 25	
Care coordination and Multidisciplinary teamwork	Safe discharge planning	Transitions of care 21, 22	Self-care capacity 10,11 Hospital care for elders 25
	Transitions of care, especially to subacute rehabilitation, nursing home, and home health care services	Transitions of care 22	Self-care capacity 9 Hospital care for elders 25
	Transitions to primarily comfort care	Palliative care 16	Palliative care 21
	Psychological, social, and spiritual needs of patients with advanced illness		Palliative care 20
	Treatment plans that incorporate goals of care, preservation of function, and relief of symptoms.	Chronic/complex 14 Palliative care 16 Ambulatory care 26	Health care planning 15,16 Palliative care 21
	Management plan for patients with functional deficits	Complex/chronic 8 Ambulatory care 24	Self-care capacity 9,10
Communication skills with special populations	Barriers to communication (hearing and/or sight impairments, speech difficulties, aphasia, limited health literacy, and cognitive disorders).	Complex/chronic 8	Self-care capacity 9
	Adaptive equipment and alternative methods of communication	Complex/chronic 8	Self-care capacity 10
	Assessing patients' capacity to give an accurate history and make decisions	Complex/chronic 9	Cognitive/behavioral 8
	Advance care planning and goals of care	Complex/chronic 13	Health care planning 14
Care in nonhospital settings	Palliative care, including hospice <sup>a</sup>	Palliative care 15, 16	Palliative care 19–21
	Home safety		Self-care capacity 11
	Long-term care <sup>a</sup>	Transitions of care 22	Hospital care for elders 25

<sup>&</sup>lt;sup>a</sup> Nonhospital settings were excluded from resident competencies because current CMS reimbursement for residency training makes this economically unfeasible for most programs. However, teaching would be enhanced and the competencies modified if these environments were uniformly accessible for teaching.

the June 2009 MedPAC report as among highest-priority areas for IM residency reform, ie, patient safety, care coordination (including working with multidisciplinary teams), interpersonal communication with special populations, and work in nonhospital and ambulatory settings.2

#### Discussion

Through a consensus-building process based on expert panels and direct involvement of key stakeholder organizations, a set of 26 geriatrics competencies essential for mastery by the end of FM and IM residency has been defined. The competencies are designed to be context specific, performance oriented, and limited in number to promote acceptance, integration into residency curricula, and assessment. The IM/FM geriatrics competencies build on similarly developed medical student competencies in content and focus, and they comprise a critical step in the continuum of geriatrics competencies for all physicians who care for older adults.

The IM/FM geriatric competencies identify recommended essential skills and expertise needed when caring for older, rather than middle-aged, adults. They emphasize clinical areas of high morbidity and high prevalence among older patients for which current practice is often inadequate or inappropriate, as well as underemphasized in residency training—eg, identifying or avoiding adverse drug events; early recognition of delirium; and subtle presentations of common, serious disorders. Many address deficiencies in current residency training raised in the June 2009 MedPAC report, including care coordination, multidisciplinary teamwork, patient safety, interpersonal communication with special populations, and work in nonhospital settings.2

Several features of the IM/FM geriatrics competencies are worth highlighting. Although the content areas covered in the IM/FM competencies are nearly identical to the content areas in the medical student geriatrics competencies, the competencies themselves reflect a movement from knowledge-oriented to performanceoriented competencies. For example, under the medication management domain, although medical students are expected to "(i)dentify medications...that should be avoided or used with caution in older adults and explain the potential problems associated with each," residents are expected to apply this knowledge "(w)hen prescribing drugs which present high risk for adverse events and interactions...". Similarly, under the complex or chronic illness domain, although medical students are expected to "generate a differential diagnosis based on recognition of the unique presentations of common conditions in older adults...", residents are expected to apply this knowledge "in evaluating adults with undifferentiated illness...".

Each competency maps readily onto 1 or more of the 6 ACGME competencies. Because the IM/FM competencies

focus on clinical care of individual patients, most relate directly to Patient Care, Medical Knowledge, and/or Interpersonal and Communication Skills. However, many competencies also relate to defining the professional scope of responsibilities and behaviors (Professionalism) and/or to practicing in and improving health care settings to best meet the needs of older patients (Systems-Based Practice). Implicit to the achievement of these competencies is the recognition that the optimal care of older adults requires that physicians learn to use the skills of other health professionals (Interpersonal and Communication Skills).

Many of the proposed competencies are best taught outside the hospital—in the office, nursing home, or community settings-and both FM and IM residency programs are encouraged to expose trainees to the full range of sites of care for older adults. However, as noted in the recent MedPAC report,2 the Centers for Medicare and Medicaid Services currently requires that teaching hospitals incur "all or substantially all" of the costs borne by nonhospital settings for teaching residents, including the cost of supervision. The importance of shifting incentives to increase training in nonhospital settings was emphasized in the MedPAC report.

Although the goal of this project was to develop a common set of minimum competencies for FM and IM residencies, some differences between FM and IM programs are relevant. For example, in recent surveys, 97% of FM residency programs require training in the nursing home, compared with 65% of IM residency programs, and 88% of FM programs require home visits, compared with only 33% of IM programs.<sup>7,8</sup> Yet many of the IM reviewers felt that competencies related to providing care in nursing homes and at home could not be implemented in most current IM programs. To accommodate both disciplines within these common minimum competencies, specific requirements for using home or nursing home settings for training are not emphasized.

The IM/FM geriatrics competencies were developed in the context of a growing mandate for residency programs to directly assess residents' clinical competence. The competencies are phrased as observable behaviors that in principle can be assessed. As framed by Miller, 22 the goal is to measure residents' ability to "show how" or "do" clinical care, rather than merely "know" or "know how" to care for patients. Assessment methods best able to meet this challenge include standardized direct observation, detailed review of clinical cases, or live simulations of clinical encounters, rather than written examinations or global assessments with little direct observation (the current norm). The best methods to assess the IM/FM geriatrics competencies, where "best" is an optimal mix of reliability, validity, and feasibility, need to be defined. A multiinstitutional project is underway to critically review existing learner assessment tools and methods in the context of the developed competencies, and to make recommendations regarding further development and/or implementation.

By explicitly articulating the IM/FM competencies with a parallel set of geriatrics competencies for medical students, we envision better coordination of teaching content and clinical experiences related to the care of older adults among medical schools and residency programs. In the context of numerous ongoing projects to define geriatrics competencies among surgical and related specialties<sup>14</sup> and medical subspecialties,<sup>15</sup> there is an opportunity to identify common and related competencies for all residents who care for older adults. Most immediately, the IM/FM geriatrics competencies can be used as a basis for defining competencies for medical subspecialty fellows, including geriatrics fellows. Eventually, an articulated set of essential geriatrics competencies can be developed for all residents and practitioners who care for older adults, as envisioned at a recent meeting of representatives of nearly two dozen specialty or subspecialty societies, certifying boards, and members of Residency Review Committees.3 To this end, significant progress has been made in coordinating the IM/ FM resident competencies with recently developed parallel competencies in emergency medicine.<sup>23</sup>

Work is currently underway to secure formal support for the competencies by organizations of teachers, program directors, and the certifying boards of FM and IM, and to work with those organizations to help disseminate and implement the competencies. For example, the competencies are being compared to, and integrated with, the work of the American Board of Internal Medicine Milestones project, whose purpose is to identify a comprehensive set of competencies in each of the 6 ACGME competencies for IM residents at early and interim points in residency.24

By design, the IM/FM geriatrics competencies reflect the nexus among gaps in current physician training, patient needs, and the current and near-term structure of residency education and health care. They therefore possess some inherent limitations. They are not comprehensive, and so they inevitably underrepresent some important areas in the clinical care of older adults. They are also likely time limited, inevitably growing outdated as training programs and the health care system change to meet the demands of the 21st century. For example, if residency training and health care systems change to enhance the care of patients at hospital discharge, the role and essential competencies for physicians may be redefined. However, we believe the competencies are compatible with, and able to facilitate, the most fundamental near-term health system changes, such as improved care for chronic illness through the implementation of the Chronic Care Model<sup>25</sup> and the Patient Centered Medical Home.<sup>26,27</sup>

#### Conclusions

The context and content of care for older patients are two of the major driving forces in near-term reforms to physician

education and health care organization and financing. This relatively limited set of recommended essential competencies for IM and FM residents provides educators, policy makers, regulators, and payers with a roadmap to improve the clinical care that older people receive from IM and FM physicians.

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