Improving Value-Based Care Education in a Fellowship by Incorporating ACGME Competencies

Kristine Zanotti, MD Sahana Somasegar, MD Monica Webb Hooper, PhD Elizabeth Hopp, MD

ABSTRACT

Background Most value-based care educational interventions teach knowledge of cost but fail to recognize the interrelatedness of the Accreditation Council for Graduate Medical Education (ACGME) competencies of medical knowledge, patient care, practice-based learning and improvement, and systems-based practice.

Objective We analyzed the impact on clinical decision-making of an educational curriculum that incorporated the spectrum of ACGME competencies.

Methods Five didactic sessions for a gynecologic oncology fellowship were modified to incorporate cost- and value-based care considerations for each clinical topic addressed. After discussion, the group of fellows identified 1 high-value and 5 low-value practices to target for improvement. The fellows then undertook a chart audit of clinical decisions occurring for patients seen in the outpatient clinics. The frequency of low- and high-value practices was compared before and after the educational intervention.

Results A total of 126 patients with a cervical cancer diagnosis were seen by participants in the outpatient setting during the entire observation period. After the intervention, the occurrence of 3 identified low-value practices was reduced by 13% to 33%, demonstrating modest effect sizes (effect size $\phi = 0.2$ –0.3). One high-value practice (smoking cessation counseling) increased 100% after a fellow-initiated quality improvement project was undertaken. Two low-value practices, including routine surveillance imaging, remained unchanged.

Conclusions Overlaying value-based concepts in didactic conference teaching resulted in measurable changes in decision-making behavior. Engaging learners in a subsequent, focused quality practice review served as a vital part of their educational experience and allowed us to assess learner competency in its practical application.

Introduction

Although controlling costs is a stated priority for the medical profession as well as a societal responsibility, clinical educators are provided little evidence as to how to teach value-based care effectively. Moreover, best practices for measuring learner competency in this domain are unclear. The competency of cost awareness and risk-benefit analysis is embedded within the Accreditation Council for Graduate Medical Education (ACGME) competency of systems-based practice.¹

Gaining the skills necessary to provide value-based care requires mastering related competencies within medical knowledge and patient care and systematically analyzing one's practice, which falls under the practice-based learning and improvement competency.

DOI: http://dx.doi.org/10.4300/JGME-D-19-00311.1

Editor's Note: The online version of this article contains further curricular details, evidence used to support low- and high-value practices identified as targets for improvement, and descriptions of practice changes that caused differences in smoking cessation referrals.

Most educational interventions in value-based care focus on a single dimension of this competency—cost—which can be assessed through various tests of knowledge.^{2–9} However, the integration of clinical judgment with knowledge of cost is crucial to ensure the preservation of high-quality care. This interplay is illustrated in a study by Rudy and colleagues,⁹ in which residents were presented with a hypothetical case. The authors found that residents receiving charge data before ordering tests spent less but also had lower appropriateness scores for ordered tests,⁹ thus demonstrating the importance of measuring the practical application of knowledge through clinical practice review when assessing competency in value-based care.

In a gynecologic oncology fellowship program, we developed a consistent format for an existing conference to integrate high-value care practices with medical knowledge and patient care competencies to routinely identify high- and low-value care practices and develop fellow-led quality practices, with measurement of preintervention and post-intervention patient-care practices in the identified quality areas.

Methods

This 3-year fellowship program is based in a large urban health care institution that is part of a university and includes 3 fellows. Conference attendees included 5 gynecologic oncology attending physicians; 2 advanced practitioner nurses, who independently practice in the outpatient setting; and 3 gynecologic oncology fellows. For the purposes of the analysis, learners were considered to be all conference attendees.

Conference Format and Content

At the beginning of the academic year, an introductory didactic session on value-based medical care was undertaken. As part of an effort to improve the quality of value-based teaching in our gynecologic oncology fellowship program, faculty and fellows contributing to education conference sessions were instructed to routinely and robustly incorporate costand value-based care considerations for each clinical topic addressed in all education conferences. Sessions included information such as cost-effectiveness studies that relate to the diagnostic or treatment strategies being discussed and "choosing wisely" recommendations. 10 Faculty and fellows were also encouraged to identify areas in which robust value-based data were absent. Educational sessions spanned 90 minutes each. The clinically oriented conference format was interactive, case based, and team based, with the team collaborating on questions related to the case and in discussions regarding quality improvements in our practice.

The first 5 sessions were provided in successive weeks by the lead author (K.Z.), program director for the gynecologic oncology fellowship, to model the new format for the group. Cervical cancer was chosen as a focus for this initial teaching module, and it is these 5 sessions that represent the scope of this study. Curricular details are described in TABLE 1 and in further detail in the online supplemental material. Subsequent modules for other disease sites were provided by core faculty members teaming up with fellows.

Based on discussions facilitated by one author (K.Z.) during each interactive didactic session, lowand high-value practices were identified by the group to target in our outpatient practice for reduction and enhancement, respectively.

Quality Review

A quality review of the gynecologic oncology practice was then undertaken by the fellows based on

What was known and gap

Providing value-based care is a priority for many health care institutions, but there is little evidence demonstrating how to effectively teach it and assess learner competency.

An intervention to integrate high-value care practices with teaching medical knowledge and patient care competencies.

Single specialty, single site limits generalizability; a short follow-up period does not allow for conclusions on sustained changes to fellow practices.

Bottom line

Overlaying value-based concepts in didactic conference teaching resulted in measurable changes in decision-making

care decisions in the outpatient setting were analyzed by chart audit for 6 months prior to the educational intervention and compared with the 6 months after the intervention. The frequency of identified low- and high-value practices were compared before and after the intervention, with numerators as the low- or high-value practice being considered and the denominator as the number of opportunities for that particular care decision to be undertaken in the observation period. The percentage of change was calculated, and the effect size was analyzed with the phi coefficient (ϕ).

Care decisions were documented collectively for the gynecologic oncology group. Fellows participated actively in many of those care decisions, but their individual care decisions could not be distinguished from attending care decisions in our quality review.

This study was reviewed and approved through our Institutional Review Board at University Hospitals Cleveland Medical Center.

Results

TABLE 2 depicts the low- and high-value practices that the group identified during the didactic sessions as targets for improvement. The evidence used to support those designations is described in further detail in the online supplemental material.

A total of 126 patients with a diagnosis of cervical cancer were seen by providers in the outpatient setting on the gynecologic oncology team during the entire observation period. The findings of the quality review are depicted in the FIGURE.

Among low-value practices, there was a 33% reduction in routine postradiation positron emission tomography/computed tomography (PET/CT) imaging after the intervention (8 of 13 patients [62%] before intervention versus 2 of 7 patients [29%] after; effect size $\phi = 0.3$), 33% reduction in the percentage discussion generated during the conferences. Patient of colposcopies performed for patients with low-

TABLE 1
Value-Based Conference Curriculum Utilized in the Educational Intervention

Conference	Content
Introductory value-based education conference	Discussion of value from perspectives of various stakeholders Review of the principles and techniques of health economic analyses Review of resources for costs in research and clinical practice Review of techniques for measuring and improving quality
Five subsequent medical and patient management conferences discussed: Initial management of early stage cervical cancer Initial management of advanced cervical cancer Evidence-based surveillance and survivorship care Management of recurrent cervical cancer Palliative care in patients with cervical cancer	 A hypothetical patient was introduced at the outset of each education conference, and the group was taken through clinical scenarios common to each of the 5 topics. This format enabled group discussions of point-of-care diagnostic and therapeutic decision-making throughout the conference that addressed the continuum of each patient's care. Value-based concepts were then overlaid onto each discussion. At the conclusion of the conferences, the group: Identified low-value practices that were reasonable to reduce or eliminate. Identified high-value practices that were appropriate to engage in more consistently. Discussed strategies to incorporate practice change to better align with these desirable behaviors.

grade squamous intraepithelial lesions (2 of 6 [33%] before intervention versus 0 of 2 [0%] after; effect size $\phi = 0.3$), and a 12% reduction in the rate of radical hysterectomies performed in women with high-risk pathologic features (1 of 8 [12%] before versus 0 of 5 [0%] after; effect size $\phi = 0.2$).

Among high-value practices, there was a 100% increase in the rate of smoking cessation referrals given to patients after the intervention period (0 referrals before versus 36 referrals after).

The utilization of pretreatment imaging for early stage cervical cancer did not change (86% [6 of 7 eligible patients] versus 89% [8 of 9 eligible patients]) nor did routine imaging for surveillance in asymptomatic patients (19% [22 of 115] versus 20% [19 of 97]).

In our practice, smoking cessation counseling was cessful quality improvement project. The identified to be a high-value practice that was work also allowed assessment of their underutilized by our group. A direct result of the carrying out a quality improvement project.

educational intervention was to expose the omission of this practice among those in our group. As a result of this educational intervention, our fellows were sufficiently impressed by the data presented to collectively undertake a quality initiative in this area. The difference in smoking cessation referrals was the result of several practice changes depicted in the online supplemental material.

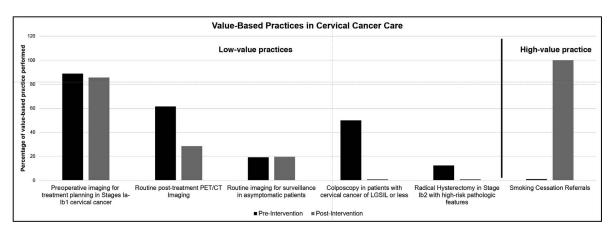
Discussion

Using an existing conference structure for our gynecologic oncology fellows, this high-value care curriculum produced marked changes in the provision of 3 low-value and 1 high-value services as well as stimulated fellows to undertake an additional, successful quality improvement project. The fellows' work also allowed assessment of their skills in carrying out a quality improvement project.

TABLE 2
Identified High- and Low-Value Practices in Cervical Cancer Care

Practice Change		
Identified high-value practice	Smoking cessation ^{11–16}	
Identified low-value practices	 Preoperative imaging for treatment planning in stages IA and IB1 cervical cancer^{17–19} Radical hysterectomy in stage IB2 with high-risk pathologic features compelling treatment with adjuvant pelvic radiation postoperatively^{20,21} Routine posttreatment PET/CT imaging after chemo-radiation treatment for locally advanced cervical cancer²² Routine imaging for surveillance in asymptomatic patients^{10,23} Colposcopy in patients treated for cervical cancer with Pap tests of LSIL or less^{10,23} 	

Abbreviations: PET/CT, positron emission tomography/computed tomography; Pap, Papanicolaou; LSIL, low-grade squamous intraepithelial lesion.



ICIDE

Changes in Clinical Decisions in Cervical Cancer Care

Abbreviations: PET/CT, positron emission tomography/computed tomography; LGSIL, low-grade squamous intraepithelial lesion.

Of interest, there was no difference in the frequency of 2 low-value practices in our quality review. It is unclear why those 2 practices were not influenced by our educational intervention, although several possibilities exist. While the plan-do-study-act cycle provides a framework for iterative health care improvement,²⁴ one can also apply plan-do-study-act cycles to quality improvement projects in a teaching program.²⁵ As such, curricular refinements are planned for the next teaching cycle on this subject.

The study findings may partially be explained by the Hawthorne effect, which "is the inclination of people who are the subjects of an experimental study to change or improve the behavior being evaluated only because it is being studied, and not because of changes in the experiment parameters." The improvement in the high-value care initiative, to increase smoking cessation referrals, may have been due in part to a Hawthorne effect. Thus, an important next step for our group is to assess the sustainability of those behaviors after the educational intervention as well as to determine whether other beneficial clinical actions declined when smoking cessation referrals increased.

Our binary quality endpoints of interest were a simplification of the complexity of measuring value-based care. Ideally, value is measured by the care of a patient's medical condition with direct clinical outcomes measured and total costs of care over the entire care cycle. Ellows chose the endpoints of interest for their simplicity and applicability to those particular care decisions for the general population of patients with cervical cancer, irrespective of clinical context. However, ultimately, the fellows found that those captured only a small percentage of the care decisions undertaken in this population of 126 patients with cervical cancer, and the number of care

decisions we were able to analyze was small. Indeed, measuring quality that accurately reflects the full spectrum of patient care is a complex and time-intensive task that requires access to high-quality data as well as contextual interpretation. ^{29,30} While health care is in the midst of a transition from fee-for-service to value-based reimbursement, ³¹ the medical community still finds itself in the earliest stages defining metrics and effective methodology for measuring quality. This further underscores the vital need for our learners to be active participants in conversations regarding how to measure quality through these types of exercises.

The study is limited by the small numbers of trainees from a single site, which limits generalizability to other programs, particularly other types of fellowships. In addition, while fellows regularly participated in care decisions, it was impossible to distinguish decisions undertaken or influenced by fellows versus attending physicians. Thus, the impact of this educational intervention on the fellow participants could not be distinguished. The short follow-up period did not allow conclusions about sustained changes to fellow practices. Finally, without determination and measurement of balancing processes, it is not known whether other beneficial clinical actions declined or other low-value actions increased during the study period.

Next steps include analyzing the sustainability of this intervention in our group as well as the generalizability of these findings among more diverse faculty educators and training programs.

Conclusions

Overlaying value-based concepts consistently with the routine medical and patient care teaching points in our education conference is feasible. Having fellows

engage in a subsequent quality practice review served 11. Eifel PJ, Jhingran A, Bodurka DC, Levenback C, both as a part of their educational experience and also allowed assessment of competency in its practical application.

References

- 1. Guralnick S, Ludwig S, Englander R. Domain of competence: systems-based practice. Acad Pediatr. 2014;14(2 suppl):70-79. doi:10.1016/j.acap.2013.11. 015.
- 2. Allan GM, Lexchin J, Wiebe N. Physician awareness of drug cost: a systematic review. PLoS Med. 2007;4(9):1486-1496. doi:10.1371/journal.pmed. 0040283.
- 3. Allan GM, Lexchin J. Physician awareness of diagnostic and nondrug therapeutic costs: a systematic review. Int J Technol Assess Health Care. 2008;24(2):158-165. doi:10.1017/S0266462308080227.
- 4. Korn LM, Reichert S, Simon T, Halm EA. Improving physicians' knowledge of the costs of common medications and willingness to consider costs when prescribing. I Gen Intern Med. 2003;18(1):31-37. doi:10.1046/j.1525-1497.2003.20115.x.
- 5. Chandawarkar RY, Taylor S, Abrams P, Duffy A, Voytovich A, Longo WE, et al. Cost-aware care: critical core competency. Arch Surg. 2007;142(3):222-226. doi:10.1001/archsurg.142.3.222.
- 6. Marconi GP, Nager AL. Teaching residents established guidelines and standards of care to strengthen their cost-containment practices. Manag Care. 2010;19(5):46-51.
- 7. Weinberger SE. Educating trainees about appropriate and cost-conscious diagnostic testing. Acad Med. 2011;86(11):1352. doi:10.1097/ACM. 0b013e3182308db7.
- 8. Smith CD; Alliance for Academic Internal Medicine-American College of Physicians High Value; Cost-Conscious Care Curriculum Development Committee. Teaching high-value, cost-conscious care to residents: the Alliance for Academic Internal Medicine-American College of Physicians curriculum. Ann Intern Med. 2012;157(4):284-286. doi:10.7326/0003-4819-157-4-201208210-00496.
- 9. Rudy DW, Ramsbottom-Lucier M, Griffith CH III, Georgesen JC, Wilson JF. A pilot study assessing the influences of charge data and group process on diagnostic test ordering by residents. Acad Med. 2001;76(6):635-637. doi:10.1097/00001888-200106000-00016.
- 10. Society of Gynecologic Oncology. Five things physicians and patients should question. http://www. choosingwisely.org/societies/society-of-gynecologiconcology. Released October 31, 2013. Accessed September 13, 2019.

- Thames H. Correlation of smoking history and other patient characteristics with major complications of pelvic radiation therapy for cervical cancer. I Clin Oncol. 2002;20(17):3651-3657. doi:10.1200/JCO. 2002.10.128.
- 12. Grønkjær M, Eliasen M, Skov-Ettrup LS, Tolstrup JS, Christiansen AH, Mikkelsen SS, et al. Preoperative smoking status and postoperative complications: a systematic review and meta-analysis. Ann Surg. 2014;259(1):52-71. doi:10.1097/SLA. 0b013e3182911913.
- 13. Waggoner SE, Darcy KM, Fuhrman B, Parham G, Lucci J III, Monk BJ, et al. Association between cigarette smoking and prognosis in locally advanced cervical carcinoma treated with chemoradiation: a gynecologic oncology group study. Gynecol Oncol. 2006;103(3):853-858. doi:10.1016/j.ygyno.2006.05.017.
- 14. Mayadev J, Lim J, Durbin-Johnson B, Valicenti R, Alvarez E. Smoking decreases survival in locally advanced cervical cancer treated with radiation. Am J Clin Oncol. 2018;41(3):295-301. doi:10.1097/COC. 00000000000000268.
- 15. Elixhauser A. The costs of smoking and the cost effectiveness of smoking-cessation programs. J Public Health Policy. 1990;11(2):218-237.
- 16. Levy DE, Klinger EV, Linder JA, Fleegler EW, Rigotti NA, Park ER, et al. Cost-effectiveness of a health system-based smoking cessation program. Nicotine Tob Res. 2017;19(12):1508-1515. doi:10.1093/ntr/ntw243.
- 17. Signorelli M, Guerra L, Montanelli L, Crivellaro C, Buda A, Dell'Anna T, et al. Preoperative staging of cervical cancer: is 18-FDG-PET/CT really effective in patients with early stage disease? Gynecol Oncol. 2011;123(2):236-240. doi:10.1016/j.ygyno.2011.07. 096.
- 18. Driscoll DO, Halpenny D, Johnston C, Sheehy N, Keogan M. 18F-FDG-PET/CT is of limited value in primary staging of early stage cervical cancer. Abdom Imaging. 2015;40(1):127-133. doi:10.1007/s00261-014-0194-x.
- 19. National Comprehensive Cancer Network. Cervical cancer (version I.2018). https://oncolife.com.ua/doc/ nccn/Cervical_Cancer.pdf. Accessed October 29, 2019.
- 20. Katanyoo K, Praditsitthikorn N, Tangjitgamol S, Manusirivithaya S, Supawattanabodee B. Cost-utility analysis of treatments for stage IB cervical cancer. Gynecol Oncol. 2014;25(2):97-104. doi:10.3802/jgo. 2014.25.2.97.
- 21. Landoni F, Maneo A, Colombo A, Placa F, Milani R, Perego P, et al. Randomized study of radical surgery versus radiotherapy for stage Ib-IIa cervical cancer. Lancet. 1997;350(9077):535-540. doi:10.1016/S0140-6736(97)02250-2.

- S, Kowalska M, et al. Evaluating PET-CT in routine surveillance and follow-up after treatment for cervical cancer: a cost-effectiveness analysis. BIOG. 2014;121(4):464-476. doi:10.1111/1471-0528.12460.
- 23. Salani R, Khanna N, Frimer M, Bristow RE, Chen LM. An update on post-treatment surveillance and diagnosis of recurrence in women with gynecologic malignancies: SGO recommendations. Gynecol Oncol. 2017;146(1):3-10. doi:10.1016/j.ygyno.2017.03.022.
- 24. Berwick DM. Developing and testing changes in delivery of care. Ann Intern Med. 1998;128(8):651-656. doi:10.7326/0003-4819-128-8-199804150-00009.
- 25. Murray EJ. Using iterative plan-do-study-act cycles to improve teaching pedagogy. Nurs Educ Perspect. 2018;39(6):375-377. doi:10.1097/01.NEP. 00000000000000265.
- 26. Paradis E, Sutkin G. Beyond a good story: from Hawthorne effect to reactivity in health professions education research. Med Educ. 2017;51(1):31-39. doi:10.1111/medu.13122.
- 27. Fernald DH, Coombs L, DeAlleaume L, West D, Parnes B. An assessment of the Hawthorne effect in practicebased research. J Am Board Fam Med. 2012;25(1):83-86. doi:10.3122/jabfm.2012.01.110019.
- 28. Porter ME. A strategy for health care reform—toward a value-based system. N Engl J Med. 2009;361(2):109-112. doi:10.1056/NEJMp0904131.
- 29. DeMartino JK. Measuring quality in oncology: challenges and opportunities. J Natl Compr Canc Netw. 2013;11(12):1482-1491.

- 22. Auguste P, Barton P, Meads C, Davenport C, Małysiak 30. Hanefeld J, Powell-Jackson T, Balabanova D. Understanding and measuring quality of care: dealing with complexity. Bull World Health Organ. 2017;95(5):368-374. doi:10.2471/BLT.16.179309.
 - 31. Apte SM, Patel K. Payment reform: unprecedented and evolving impact on gynecologic oncology. Front Oncol. 2016;6:84. doi:10.3389/fonc.2016.00084.



Kristine Zanotti, MD, is Associate Professor and Program Director, Division of Gynecologic Oncology, University Hospitals Cleveland Medical Center; Sahana Somasegar, MD, is a Resident, Department of Obstetrics and Gynecology, University of Chicago; Monica Webb Hooper, PhD, is Director, Office of Cancer Disparities Research, Case Comprehensive Cancer Center, Case Western Reserve University; and at the time of writing, Elizabeth Hopp, MD, was a Fellow, Division of Gynecologic Oncology, University Hospitals Cleveland Medical Center, and is now Assistant Professor, Gynecologic Oncology, Medical College of Wisconsin.

Funding: This project was funded through the University Hospitals Graduate Medical Education Innovation Grant, and through Dr. Webb Hooper's grant from the National Cancer Institute (3P30CA043703-29S1).

Conflict of interest: The authors declare they have no competing interests.

The abstract was previously presented at the Society of Gynecologic Oncology Annual Meeting on Women's Cancer, New Orleans, Louisiana, March 24-27, 2018.

Corresponding author: Kristine Zanotti, MD, University Hospitals of Cleveland, MAC Suite 1200, Room 7131, 11100 Euclid Avenue, Cleveland, OH 44106, 216.844.3954, kristine.zanotti@uhhospitals.org

Received May 3, 2019; revisions received August 12, 2019, and August 17, 2019; accepted September 12, 2019.